



INSULA CONTAINERS

Quality Policy

Document Number

QP-001

Version

1.0

Purpose

The purpose of this Quality Policy is to communicate Insula Containers' commitment to quality, customer satisfaction, continual improvement, and the effective operation of its Quality Management System.

Policy Statement

Insula Containers is committed to delivering innovative modular structures, container-based solutions, and engineered products that meet customer requirements, applicable regulatory requirements, and internal quality standards.

Through advanced manufacturing practices, engineering excellence, research and development, and effective project management, Insula strives to provide practical and innovative solutions that create value for its customers.

To achieve this commitment, Insula Containers shall:

- Understand and meet customer requirements through effective communication and project planning.
- Deliver products and services that conform to agreed specifications, quality requirements, and applicable regulations.
- Promote accountability by clearly defining responsibilities and expectations throughout all projects and operations.

- Identify, assess, and manage risks that may impact quality, project success, customer satisfaction, or business performance.
- Maintain effective processes for project execution, design development, change management, and customer support.
- Monitor performance through established objectives, benchmarks, customer feedback, and management review activities.
- Address complaints, nonconformities, and opportunities for improvement in a timely and effective manner.
- Continually improve the effectiveness of the Quality Management System through regular review, corrective actions, and strategic planning.

Quality is the responsibility of every member of Insula Containers. Management is committed to providing the leadership, resources, and support necessary to achieve our quality objectives and continually improve our business performance.

Quality Objectives

Insula Containers shall establish and periodically review measurable quality objectives related to:

- Customer satisfaction
- Project performance
- Product quality
- Risk management
- Process effectiveness
- Continual improvement

Approval

Approved By: Michael J Kowal

Name: Michael Kowal

Title: President

Approval Date: June 23 2026

Review Date: June 23 2027